

3 STEPS

how to properly submit a complaint



1 PROVIDE THE ORDER CONFIRMATION NUMBER

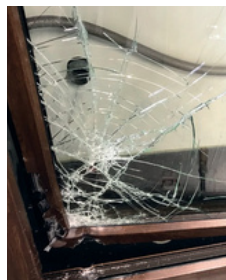
ZM/19/.....; POS

data produkcji: ZM/12/77928 No.

item no.

Okaz/Pozycja	Opis	Opis
691233-59; 1.11	okazienica STANDARD	
Skrytka 1	skrytka PROSTE NIEZLACOWANE: atyp	
Wersja okucia	ROZWIERNIE - ROZWIERNO - UCHYLENE	
Kolor	STANDARD	
Kolor okucia	STANDARD (okucia AUTO) - OKUCIA	

2 COMPLETE COMPLAINT FORM WITH DETAILED DESCRIPTION AND PICTURES



3 OUR PROPOSAL FOR RESOLVING THE COMPLAINT

We'll arrange a service visit and fix it as soon as possible



By adhering to the mentioned reporting format, you will expedite the processing time of the complaint.